

**Disclaimer:** Any changes to your browser's security settings can potentially make your computer more vulnerable to third-party intrusion, theft, damage or unwanted viewing of confidential information and damage to important software programs. WV Northern Community College is not liable for any damages you may experience as a result of any changes you make to your Internet browser settings, including but not limited to, special, indirect, incidental, or consequential damages.

## Enabling Popups

### Internet Explorer

1. In Internet Explorer, when a pop-up window is blocked a yellow information bar is displayed at the bottom of the browser window alerting the user to allow pop -ups,



2. You must left click the yellow information bar and select options for this site.



3. Left click "Always Allow."

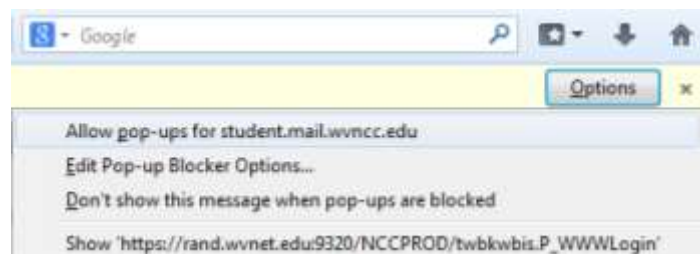
4. Log out/in again to allow the pop-up to display.

### Mozilla Firefox

1. In Mozilla Firefox, when a pop up window is blocked a yellow information bar displays at the top of the browser window alerting the user to allow pop-ups.



2. Left click the options button.



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3. Left click "Allow pop-ups for student.mail.wvnc.edu."

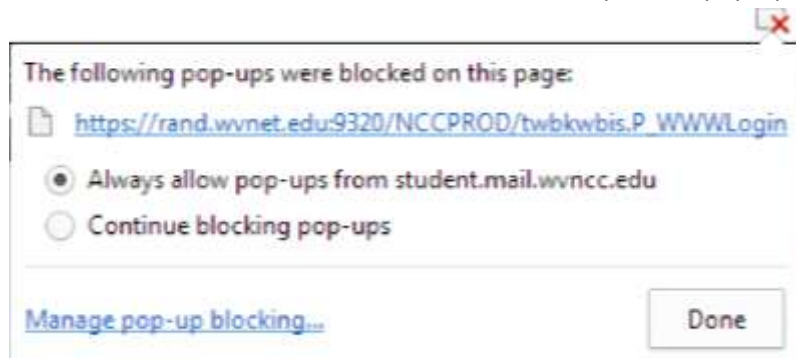
4. Log out/in again to allow the popup to display

## Google Chrome

1. In Google Chrome, the warning is more subtle. An icon displays on the address bar of the browser alerting the user that a pop-up was blocked.



2. Left click the notification icon, and select "Always allow pop-ups from student.mail.wvnc.edu."



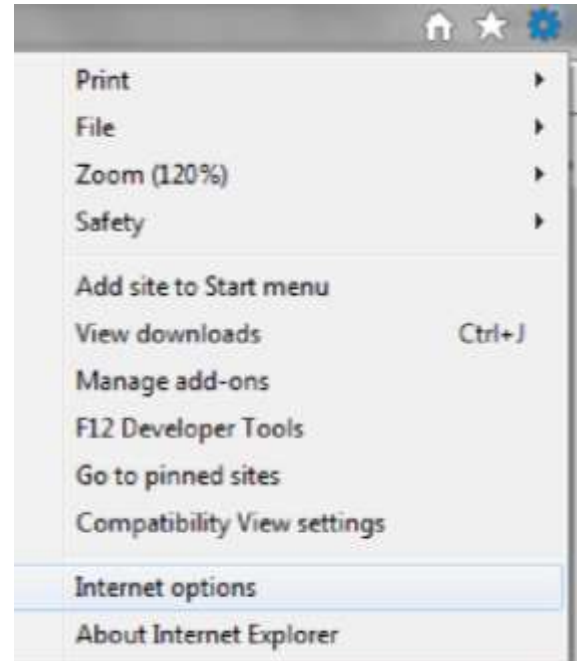
3. Click done, and then log out/in again to allow the pop-up to display.

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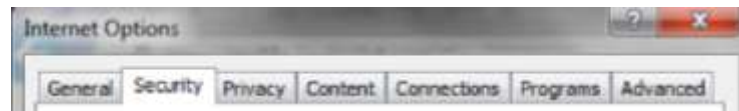
## Enabling Javascript

### Internet Explorer

1. In the top right corner of the screen, click the cog symbol
2. Select internet options
3. A new window will pop up. In this window, switch from the general tab to the security tab.



4. In the security tab, click the custom level button at the bottom.

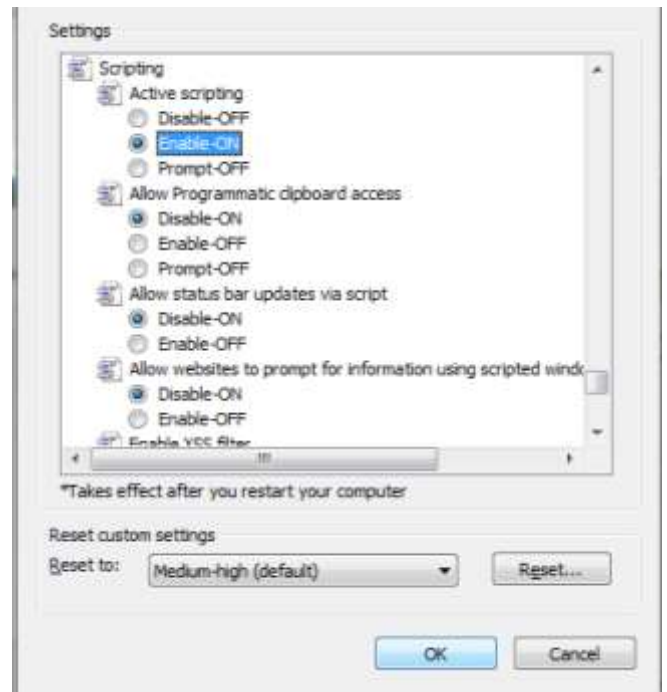


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5. In the new window that appears, scroll down towards the bottom and click the radio button that enables active scripting.

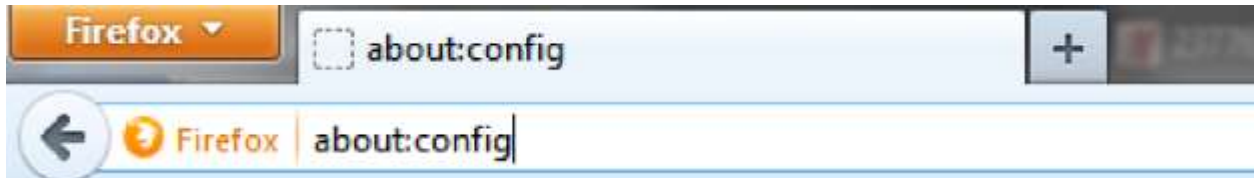
6. Click **Ok**

7. A warning message will appear, click **Yes**

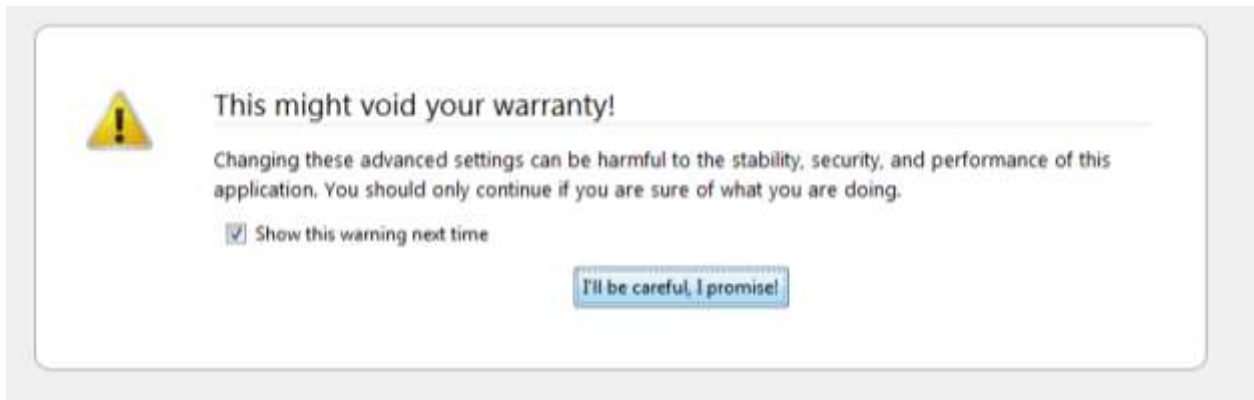


## **Mozilla Firefox**

1. In the browser bar, type in **about:config**

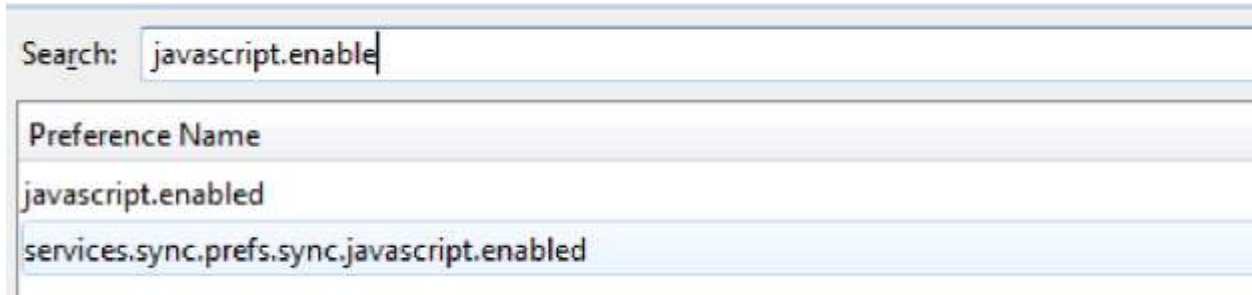


2. A warning will appear, click the button to continue

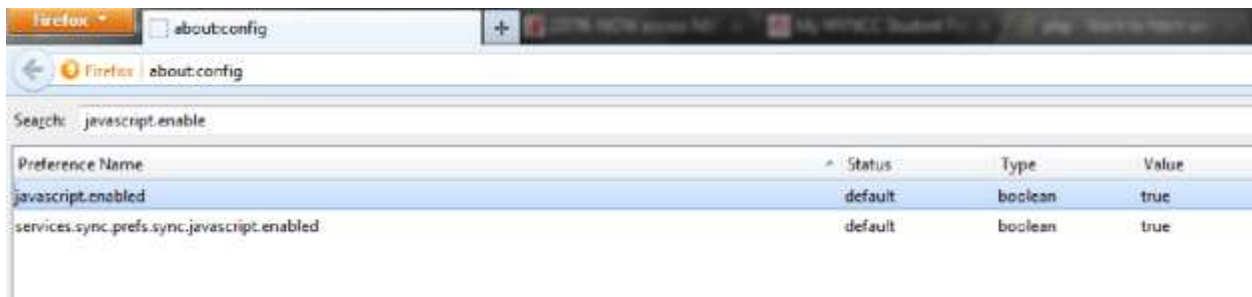


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3. in the search bar, type in **javascript.enable**



4. Double click on **javascript.enable** and change it from false to true

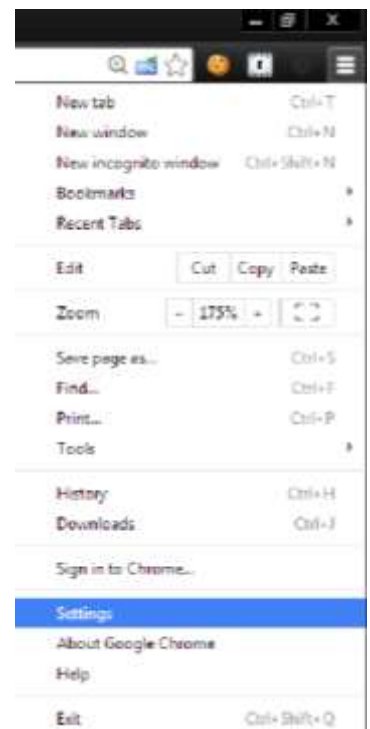


## Google Chrome

1. In an open window, click “**customize and control google chrome**” then click **settings**

2. Scroll down to the bottom of the new window and click **show advanced settings**

[Show advanced settings...](#)



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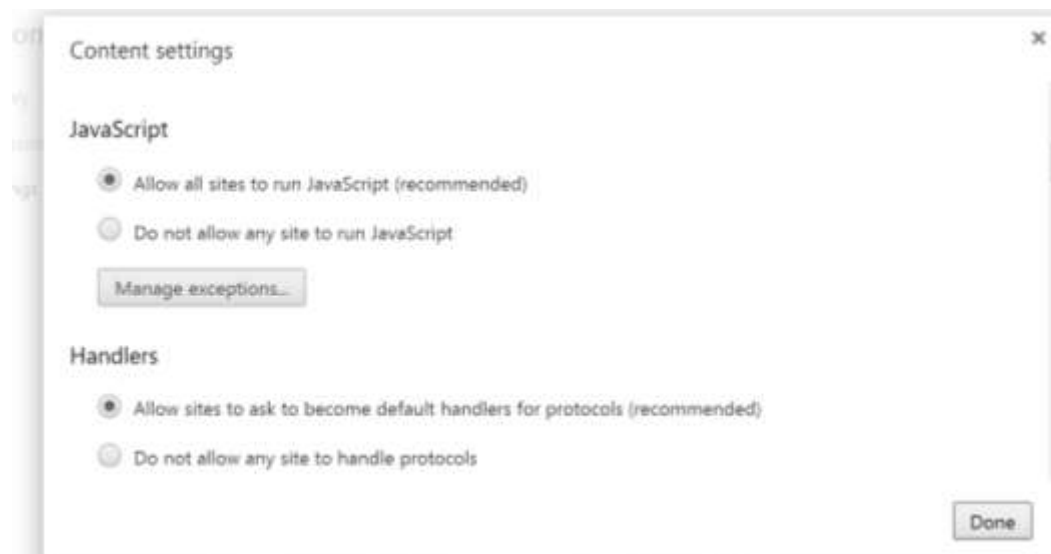
3. Under privacy, click **content settings**

## Privacy

Content settings...

Clear browsing data...

4. Scroll down to the **javascript** section and check the **allow** radio button



5. Click **done**